

## How does the Program work?

- ▶ Mail is forwarded to participants at least three days per week.
- ▶ All Service of Process documents are delivered to the Safe at Home Program and then forwarded to the participant via certified mail.
- ▶ The initial enrollment period is four years.
- ▶ Participants have the option to renew every four years.
- ▶ Government agencies are notified, in writing, of a participant's withdrawal or termination from the Program.
- ▶ All first class, certified and registered mail is forwarded to the participant's mailing address on file with Safe at Home, at no cost to the participant.
- ▶ Safe at Home does not forward packages, magazines, catalogues, prescriptions, liquids, or fragile items.



# Safe at Home

CALIFORNIA'S CONFIDENTIAL ADDRESS PROGRAM

## General Information



California Secretary of State's Office  
Safe at Home Program  
PO Box 846  
Sacramento, CA 95812

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FAX (916) 653-7625  
EInquiries@sos.ca.gov  
www.sos.ca.gov/safeathome



safe at home  
California's Confidential Address Program

## What is California's Safe at Home Program?

Safe at Home is a confidential address program administered by the California Secretary of State's Office. When used as part of an overall safety plan, Safe at Home offers program participants a substitute mailing address to receive first class, certified, and registered mail.

Once a participant qualifies for the free program, the Safe at Home P.O. Box becomes their official address. State and local government agencies are required to accept the Safe at Home address on the participants' identification card; however private companies and the federal government are not.

## Who is eligible?

Applicants are eligible to participate if they:

- ▶ Reside in California
- ▶ Are a victim of domestic violence, stalking, sexual assault, human trafficking, elder or dependent adult abuse, or a reproductive health care worker
- ▶ Are a household member of a victim listed above
- ▶ Are in fear for their safety, or for the safety of a minor child or incapacitated adult

## What are the services provided?

Safe at Home provides the following:

- ▶ Confidential mail forwarding
- ▶ Agent for Service of Process
- ▶ Confidential voter registration
- ▶ Use of the designated Safe at Home address and PO Box number by California state, county, and local government agencies when creating or modifying a public record
- ▶ Renewable Safe at Home enrollment

Once enrolled, you can choose from several services that may strengthen your overall safety plan. Optional services offered by other California government agencies include:

- ▶ Department of Motor Vehicles Records Suppression Program
- ▶ Confidential name change petition through the California Superior Court system
- ▶ Confidential Vehicle Smog Certificate through the Bureau of Automotive Repair
- ▶ Online privacy protection through the office of the California Attorney General.

## How do I apply?

If you are interested in participating in Safe at Home, you should make an appointment with a designated Enrolling Agency. You can find locations of Enrolling Agencies online at [www.sos.ca.gov/safeathome](http://www.sos.ca.gov/safeathome) or by calling (877) 322-5227.

When you meet with an Enrolling Agency counselor and understand the purpose of the Safe at Home Program, the counselor will assist you in completing the application process. Completed application materials are sent to Safe at Home for review and approval. Once approved, the applicant receives an enrollment packet containing resource information and an official identification card for use in business or public transactions that require a mailing or street address. By law, state and local agencies must accept the Safe at Home address displayed on the identification card. However, private entities or businesses, or the federal government are not required to accept or honor the Safe at Home Program assigned address.

## What happens after my application is submitted?

Safe at Home will review your application. Upon approval, you will be assigned a P.O. Box and a unique four digit identification number. In combination, this number along with your assigned P.O. Box becomes your new Safe at Home mailing address.

