



California Secretary of State



safe at home

California's Confidential Mail Program



SafeAtHome.sos.ca.gov

What is Safe at Home?

The Safe at Home program provides victims of domestic violence, stalking, sexual assault and human trafficking, as well as reproductive health care workers, a way to thwart abusers from finding them at home, at work and at school

How it Works

Safe at Home participants are assigned a mailing address at the Secretary of State. This address is accepted by California state, county and city government agencies in lieu of a residential or other mailing address where the victim can be personally tracked down, keeping the residence address confidential and out of the hands of their abusers. Safe at Home forwards mail received by the Secretary of State to the participant and keeps the participants home address confidential.

This service is provided free of charge to California residents who qualify as participants.



Eligibility

You are eligible to participate if you are:

- A victim of domestic violence, stalking, sexual assault, or human trafficking;
- A household member of a victim listed above;
- A reproductive health care facility employee, provider, patient, or volunteer;
- In fear for your safety or the safety of a minor child or incapacitated adult

You must reside in California and must be an adult applying on behalf of yourself, or be a guardian or conservator acting on behalf a minor child or an incapacitated adult.

How to Apply

Safe at Home provides services that work best when used in conjunction with an overall safety plan. Eligible applicants must enroll at a Safe at Home designated enrolling agency. A victim's assistance counselor will help applicants determine whether they are eligible to participate and explain how Safe at Home can be a part of their overall safety plan. A sample application is available to view on the Safe at Home website.



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For more information regarding the Safe at Home Program, including a list of enrolling agencies visit our website at:

www.sos.ca.gov/safeathome

Address:

**California Safe At Home
PO Box 846
Sacramento CA 95812**











Toll Free Number: 877-322-5227

Fax Number: 916-653-7625



Important Information

Not all information is considered confidential.

Confidential	Not Confidential
	
Home Address 	Name 
Work/School Address 	Phone Number 
Voting Precinct 	Date of Birth 
	Safe at Home Mailing Address 
	Safe at Home Participation 

Safe at Home does not hide participants or help them to change their identities, social security numbers, or location. Safe at Home provides participants with a substitute mailing address in lieu of a residential address that the participant can use with California government agencies so that their home address is kept off of public records generated by those agencies. Safe at Home should be used as part of a larger safety plan that the participant should create with a victim’s assistance counselor.

Services Offered

The Safe at Home Program provides the following services:

- Confidential mail forwarding
- Agent for Service of process
- Confidential voter registration
- Use of the designated address on California state, county, city government agencies (excluding fetal death, death, birth, marriage, and divorce certificates).

Participants may qualify for additional services offered by other California governmental agencies such as:

- Department of Motor Vehicles records suppression
- Superior Court confidential name change
- Confidential Vehicle Smog Certificate
- Online privacy protection

Once enrolled, participants receive an ID card. Initial enrollment lasts for 4 years and can be renewed every four years thereafter. Participation can be ended at any time with a written request to the Safe at Home Program.

Safe at Home FAQs

Who will have access to my confidential address?

A program participant’s records are maintained as confidential and cannot be released by Safe at Home unless directed by a court of law, government agency, or requested by a law enforcement agency. Government agencies and law enforcement have to demonstrate a bona-fide administrative need to know before Safe at Home releases participants information as requested.

Will I be required to share my physical address with my child/children’s school?

Yes. Public schools require your physical address for registration, enrollment and transportation purposes. However, Safe at Home can provide a letter for your child/children’s school that will instruct them on how to safeguard your student’s records.

What kind of mail is forwarded?

All first class, registered and certified mail addressed to the Safe at Home participant’s designated mailing address will be forwarded to the

mailing address at no cost to the participant. Safe at Home will not forward packages, periodicals, catalogs, prescriptions, liquids or fragile items.

Can I enroll my children at the same time that I apply for the program?

Yes. An applicant who is the parent of minor children may enroll the minor children all on the same application as them self.

The applicant must also provide contact information for the other parent. Safe at Home is required by law to inform the other parent of the applicant’s enrollment, unless a “no-contact” order is in place.

Safe at Home will not share the applicant’s confidential residence address with the other parent.

What happens if I move or change my name?

The Safe at Home Program must be notified in writing within seven (7) days of a change in residential address or name. Failure to comply may result in cancellation from the program.